



17 STEP BIOSECURITY NEW PROTOCOLS VILLA URUBAMBA SACRED VALLEY

What are the new protocols?

A new 17-step protocol for hotels and New cleaning and disinfection procedures, increased attention to safety in communal spaces, protective equipment, and updated training for team members are included in the new protocols. VILLA URUBAMBA being briefed on these protocols and strongly encouraged to implement them. These protocols describe specific processes and measures that are designed to make you feel confident when you visit us.



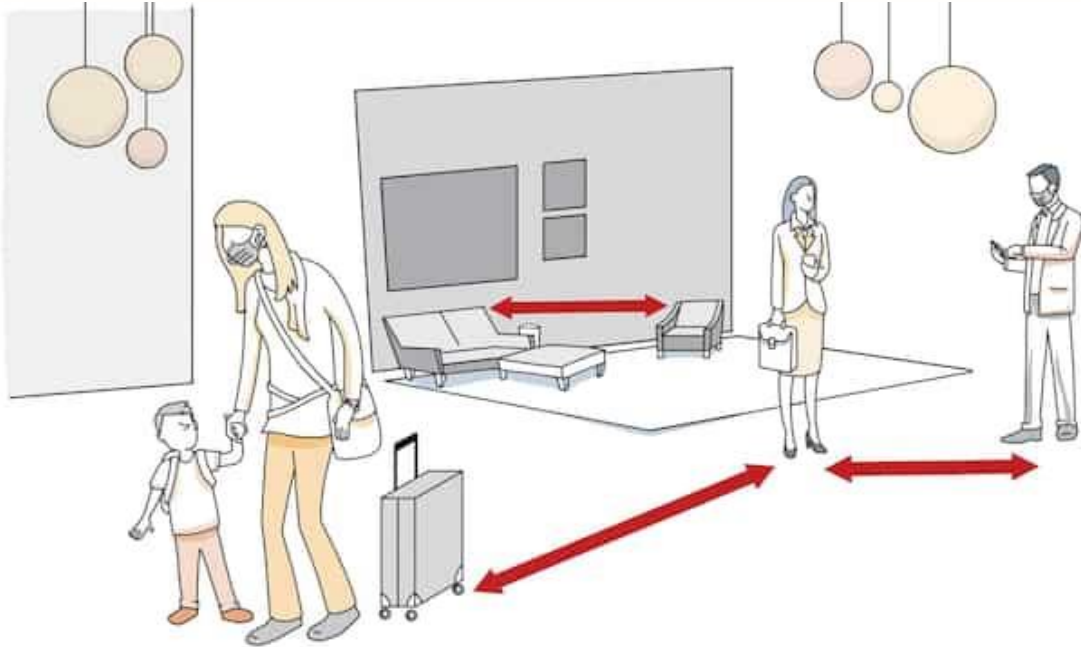


Our hotel 17-step cleaning and safety protocol

During this challenging time, Villa Urubamba seeks to make each guest feel safe and secure. So we've created a 17-step cleaning and safety protocol to address the health issues that are important to you while you travel. Our hotels are employing disinfection and cleaning procedures to keep guest rooms and public spaces to the highest standard of cleanliness.

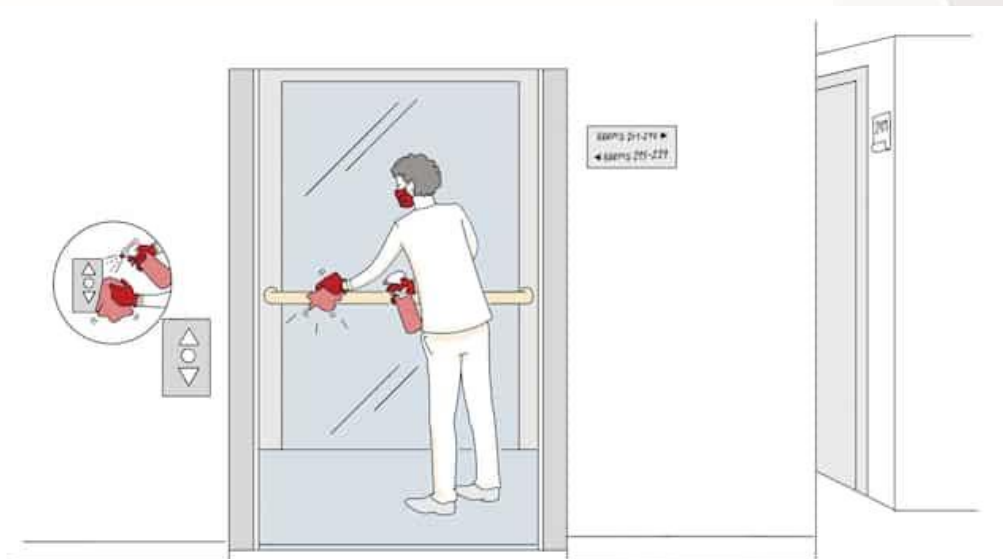
1. Physical distancing

Implement physical distancing measures throughout the hotel.



2. Increase cleaning and disinfecting

Increase cleaning and disinfecting frequency throughout the hotel, paying attention to high-touch items.



3. Air circulation

Improve air circulation processes to increase air quality.



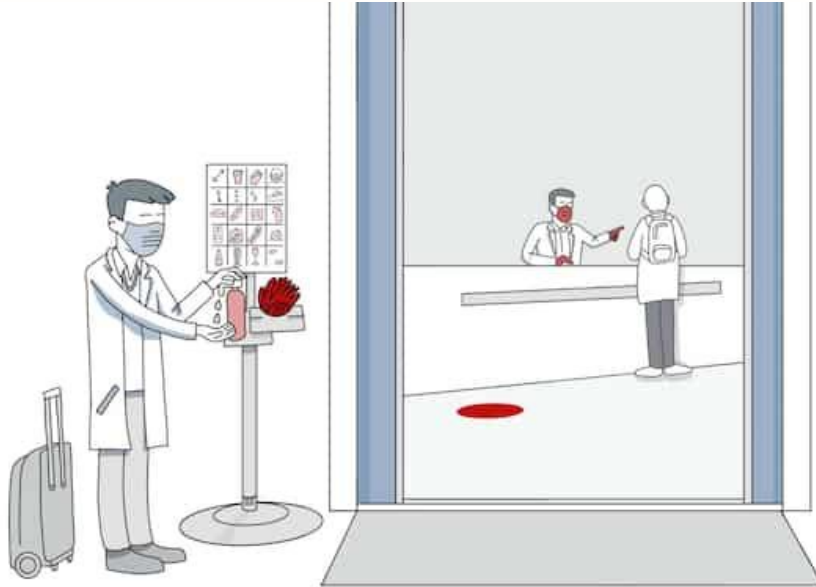
4. Protective barrier

Install protective screens at the front desk.



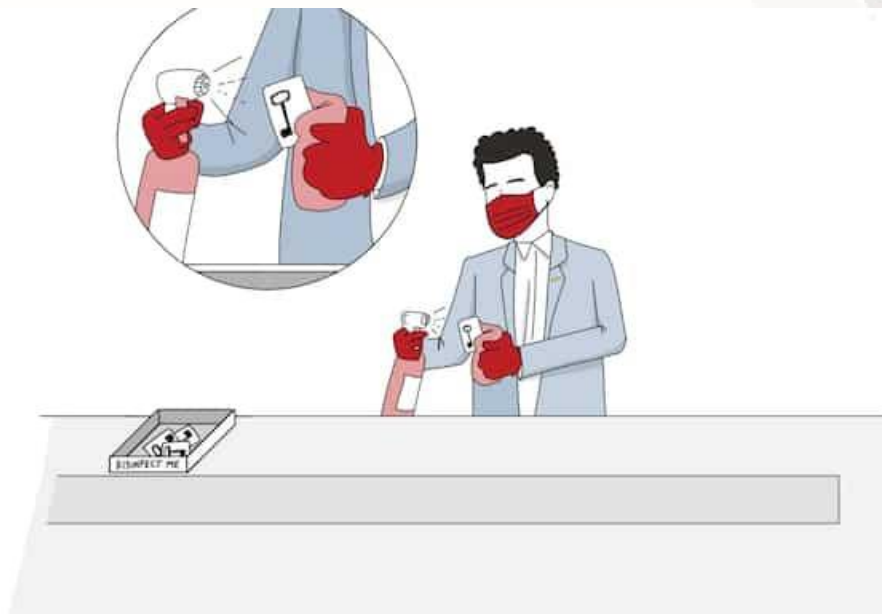
5. Sanitizing stations

Install alcohol-based hand sanitizing and glove stations near the front entrance and public areas.



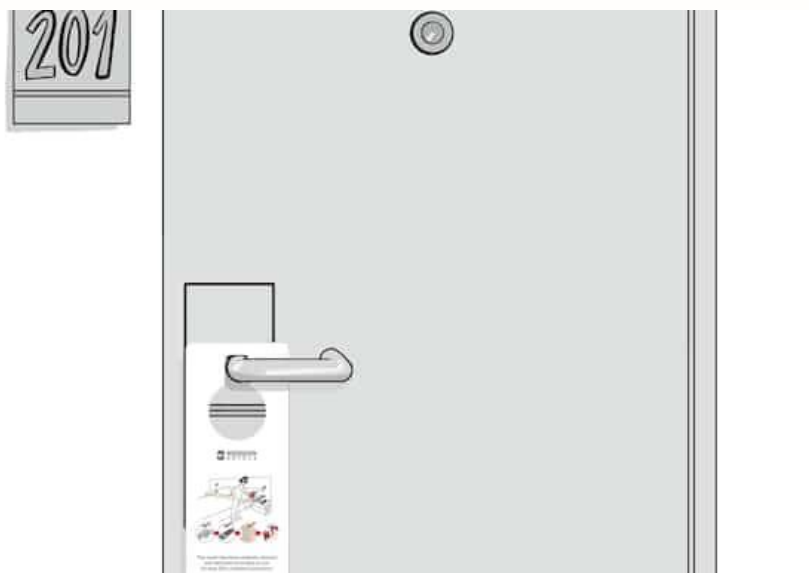
6. Disinfect keys

Provide clean and disinfected keys upon check-in.



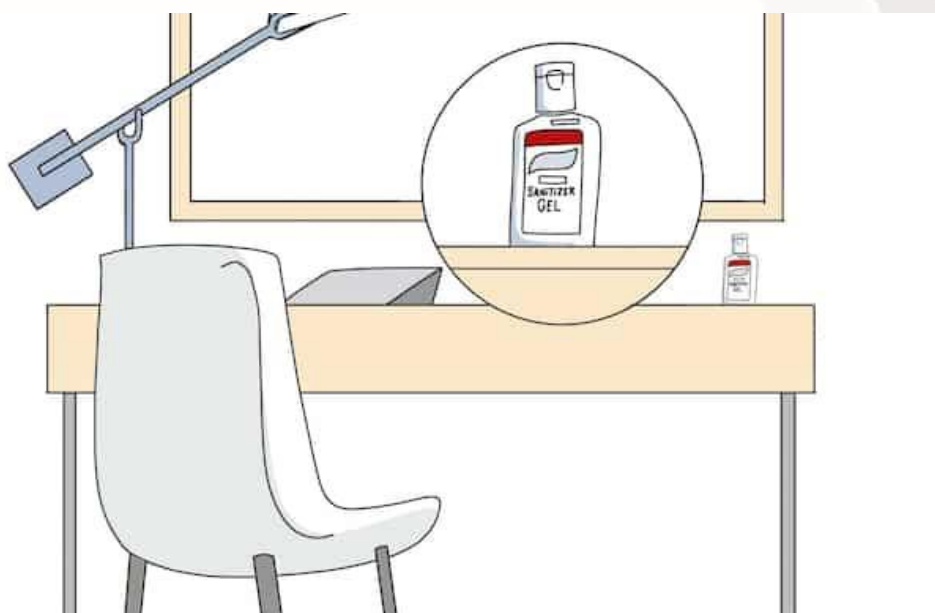
7. Door hangers

Display door hanger with cleaning and disinfecting information.



8. Travel-size hand sanitizer

Provide each guest room with a travel-size hand sanitizer.



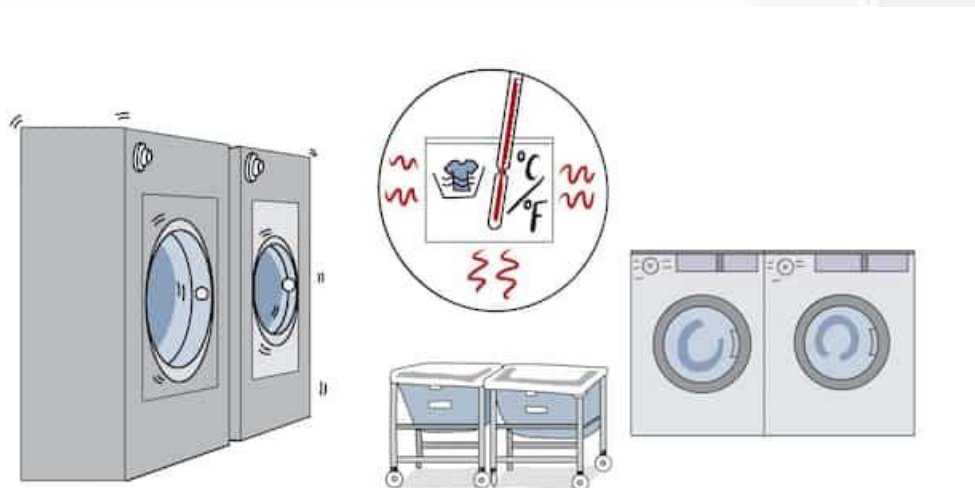
9. TV remote

Provide a clean and disinfected TV remote and accessories



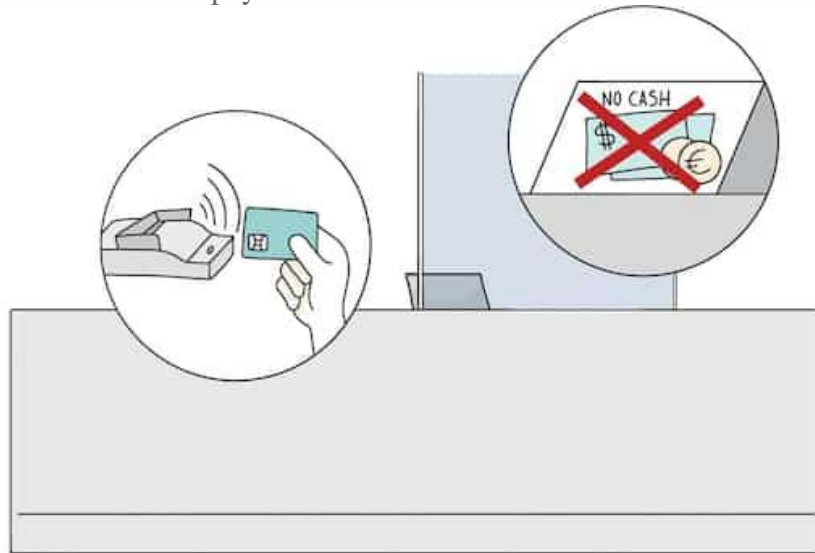
10. Linens

Wash all linens at a high temperature for optimal disinfection.



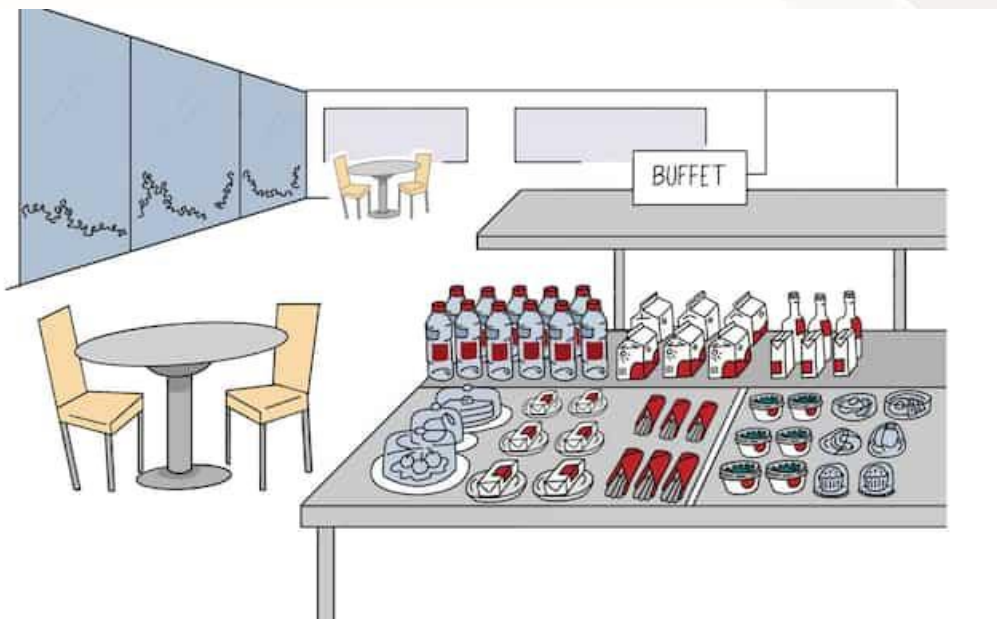
11. Methods of payment

Offer cash-free methods of payment.



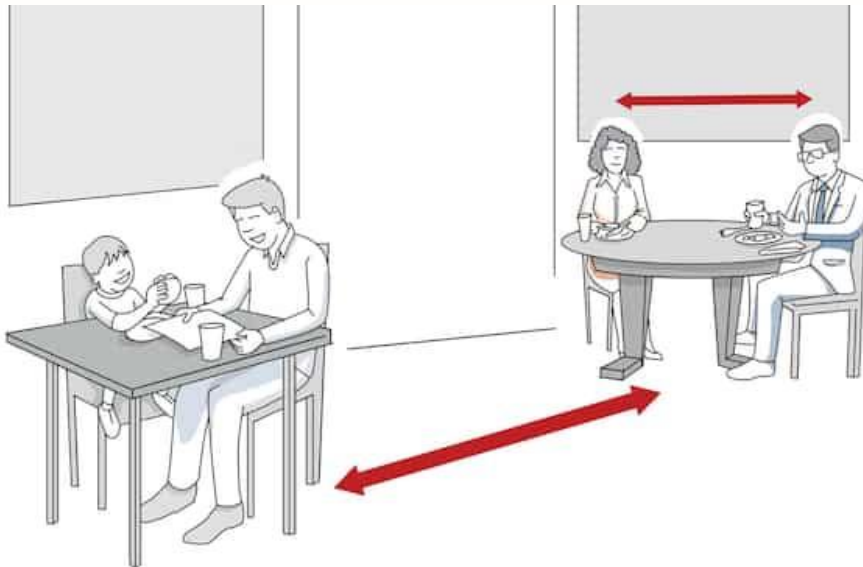
12. Grab and go

Offer individually packaged and other grab-and-go food options.



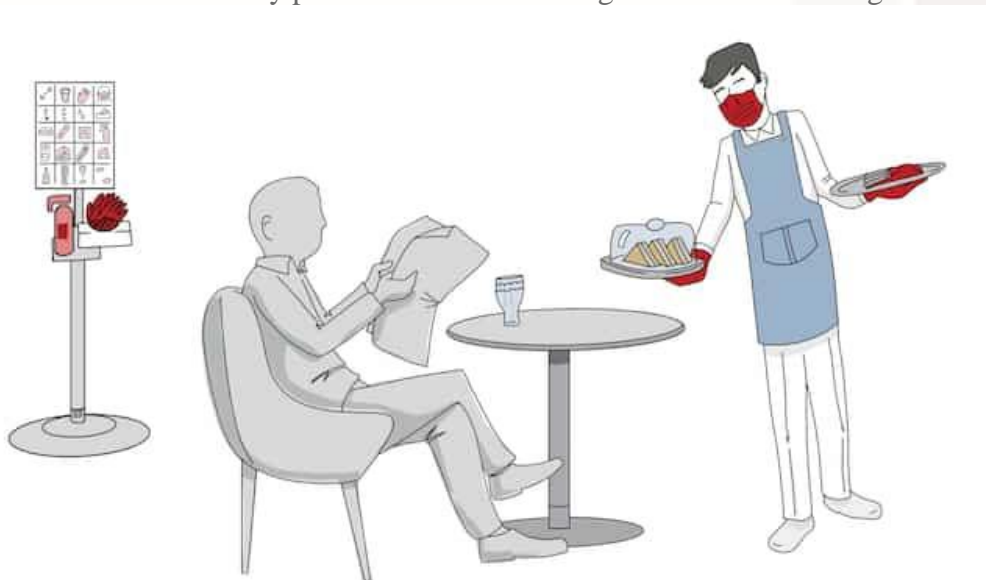
13. Bars and restaurants

Space tables apart in restaurants and bars to provide physical distancing.



14. Food safety

Adhere to the strict safety procedures while serving all food and beverages.



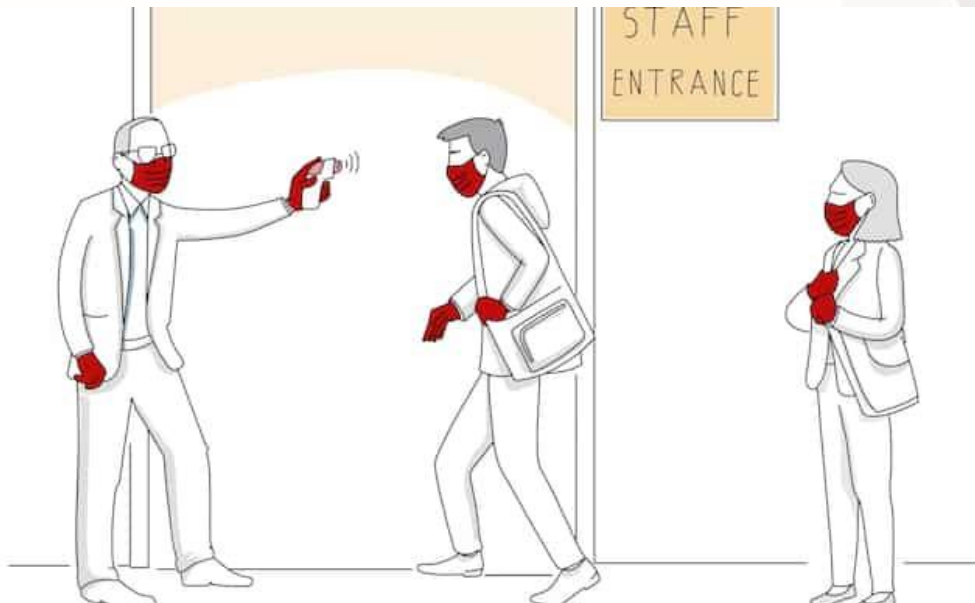
15. Team training

Provide team members with comprehensive hygiene and prevention training program.



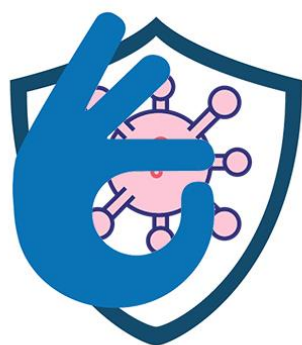
16. Team member temperature checks

Administer temperature checks for team members and suppliers, when legally permitted or required



17. Team member PPE

Provide team members with personal protective equipment. (PPE)



SAVE HOTEL

COVID-19 protocol

**PREVENTION MEASURES
TO PROTECT EVERYONE**